

# Community Health Services Development (CHSD)

2020 FINDINGS FOR CIRCLE, MONTANA

McCone County Health Center participated in the Community Health Services Development (CHSD) project, a community health needs assessment process, administrated by the Montana Office of Rural Health and funded in part through the Montana Health Research and Education Foundation (MHREF) Flex Grant. In the **spring of 2020**, McCone County Health Center's service area was surveyed about it's healthcare system.

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this icon to read the full report



## McCone County's TOP 3's

...to improve healthcare access

Walk in Clinic / Urgent Care (weekend hours)

More visiting specialists

More primary care providers

...for a healthy community

Access to healthcare services

Good jobs & a healthy economy

Religious or spiritual values

...desired local health services

Pharmacy



65%

Dental services



63%

Vision services



60%

## Healthcare UTILIZATION

...most utilized preventative services in past year

Blood pressure check



63%

Flu Shot



60%

Vision check



56%

...location of primary care providers used most often

61%

13%

4%

22%

Circle

Miles City

Sidney

Other

...location of hospital used most in last 3 years

McCone County Health Center

23%

Holy Rosary Healthcare

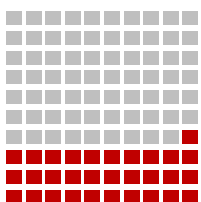
16%

Billings Clinic

16%

Other

46%



**31%**

reported they or a member of their household **did not get (or delayed)** needed medical services.

Overall **quality of care** at McCone County Health Center was rated "good" (3.4 out of 4.0)

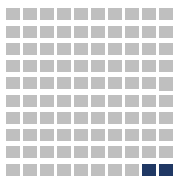
1

2

3

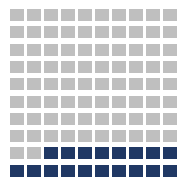
4

# Healthy COMMUNITIES



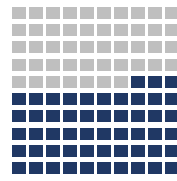
2%

said in the past year, they had worried that they would not have enough food to eat.



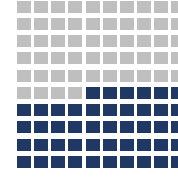
18%

feel there are not adequate and affordable housing options available in the community.



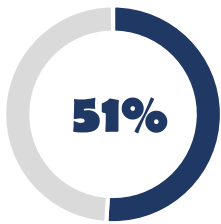
53%

felt lonely or isolated in the past year



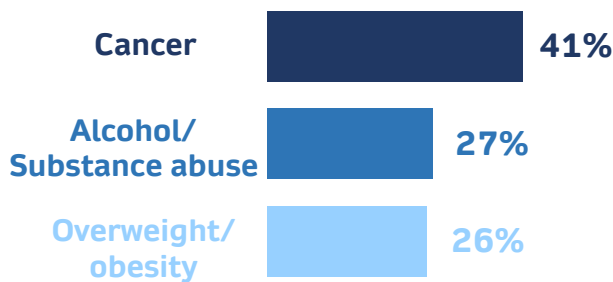
46%

said they rate their mental health as "very good."

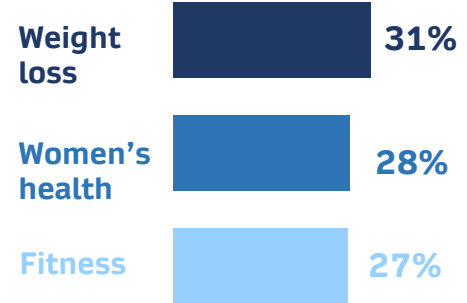


51%  
Feel their community is healthy

## ...top health concerns



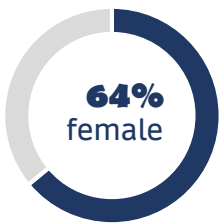
## ...Interest in health education classes



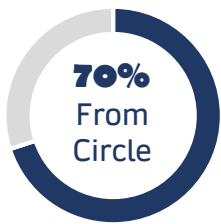
## ...physical activity



# Survey DEMOGRAPHICS

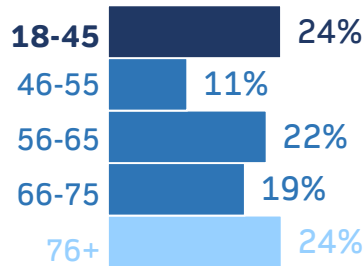


64% female  
34% male and 2% other

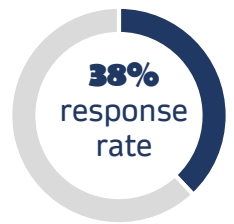


70% From Circle  
12.7% from Richey and 6% from Brockway

## ...age range



38% retired  
38% work full-time and 11% work part-time



38% response rate  
(272) surveys were returned

# Findings from KEY INFORMANTS & FOCUS GROUPS

## ...major issues/concerns

- Wait times to see providers
- Lack of transportation services for seniors
- Access to healthy food
- Lack of opportunities to be active
- No VA services available locally



## ...services needed

- Mental health resources
- Pharmacy or prescription delivery
- Senior housing
- Telemedicine
- In-home help for seniors



MONTANA STATE UNIVERSITY

Office of Rural Health  
Area Health Education Center