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McCone County Health Center

StethoS COOP



**August 2018
Newsletter**



*Electronic Medical Records & Billing
MCHC “Goes Live” with Athenahealth
on September 11, 2018*

(By: CEO Nancy Rosaaen)

McCone County Health Center’s Board of Directors approved MCHC to partner with Athenahealth in September 2017. Athenahealth provides cloud-based services for Electronic Health Records (EHR), revenue cycle, patient engagement and care coordination.

Athenahealth —“We are 5,282 employees strong, connecting more than 114,000 providers and health systems nationwide, on a mission to help deliver better care for all.” Other Montana healthcare organizations are utilizing Athenahealth and more are making the transition. To learn about Athenahealth, please go to their website: www.athenahealth.com.

Office Manager Jacque Gardner, Director of Nursing/RN LaToya Gardner and Billing Clerk/Office Assistant Bridget Loudon have been building the Athenahealth program for MCHC’s specific needs since January of 2018. Other employees have been attending various phone conferences too.

On August 14–15 at the Melvin and Kay Johnson Fire Hall, Athenahealth personnel will provide “Super User Training” to managers, nurses, CNAs and office staff from 8 am to 5 pm. The training will cover Clinicals (InPatient, OutPatient and Long-Term Care) and Collector (claims, financials and registration). On September 5–6 at MCHC, Athenahealth personnel will provide “End User Training” to employed Physician Assistants (PAs) and other employees. PAs Patti Wittkopp, Doug Dalton and Penny Denning will also be available to see patients in the clinic on September 5. Athenahealth’s “Go Live” at MCHC will be on September 11, 2018.

“The only way to make sense of change is to plunge into it.” Alan Watts



MCHC has a **job opening for Plant Aide**. This position is approximately 12 hours a week and hours are flexible. If interested, please contact Plant Manager Richard Trathen at 485-3381.



NEXT CHAPTER

Congratulations to Nancy Kluck and her family with the arrival of their new baby boy. Nancy has worked at MCHC for many years and decided to stay home with her children. All of us at MCHC wish Nancy and family the best!

WELCOME RN SHELBY BEERY

MCHC had a job opening for a full-time nurse at our clinic due to Nancy Kluck's retirement. RN Shelby Beery accepted a part-time position at MCHC and will join our team on August 27, Shelby's primary job will be McCone Clinic's RN.

POSITIONS AVAILABLE

MCHC has **job openings for nurses** to work at our Critical Access Hospital and clinic. If interested in working at MCHC, please contact Director of Nursing/RN LaToya Gardner (CAH) or Office Manager Jacque Gardner (clinic) at 485-3381.

Job applications are available on our website at www.mcconehealth.org or please stop by our business office. Also, please include a resume with job application.

GETTING TO KNOW OUR TEAM MEMBERS!

Jacque Gardner, Office Manager

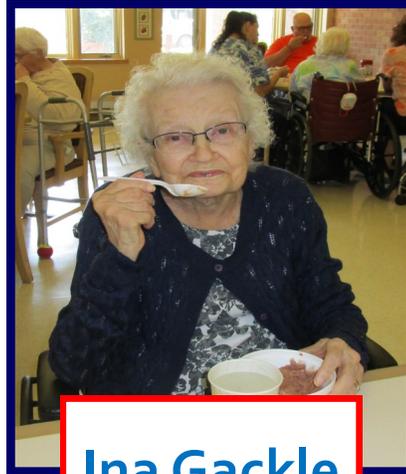
Jacque started her healthcare journey in 1989 when she became a Certified Nursing Assistant (CNA) at McCone County Nursing Home. She resigned from the nursing home in 1990 after getting married. In 1996, Jacque returned and was hired as a Ward Clerk at our McCone County Medical Assistance Facility and also started working as a receptionist at the Circle Clinic. When the Circle Clinic's Receptionist Martha Hance retired, Jacque was promoted to this full-time position. MCHC purchased the clinic in 1999 (name changed from Circle Clinic to McCone Clinic) and in April of 2005, Jacque was promoted to a new position as the Clinic Office Manager which gave her the job title she deserved and she reported directly to the CEO. In 2009, Jacque was promoted again and became the Office Manager for MCHC's Critical Access Hospital and clinic. MCHC has been very fortunate to have Jacque as part of our team and we look forward to many more years with her leadership!

Tina Phillips, Lead Charge Nurse/LPN

Tina started working at MCHC on July 10, 1995 as a LPN. Tina works full-time on the Day Shift. Her dedication to MCHC doesn't go unnoticed and her nursing knowledge is appreciated by all of our LTC residents, patients and her co-workers. Tina's smile and laughter are contagious; and her caring heart assures family members their loved ones are receiving quality care at MCHC. She is definitely an asset to our team. Thanks Tina!

Christmas in July!

Leroy Colbert



Ina Gackle

Cory, Bridget and Edna



Laura Johnston



CC Clark

The day was hot and downtown Circle was busy! Residents at MCHC celebrated Christmas in July with delicious ice cream and the musical stylings of CC Clark from Richey. Thanks CC!!

Resident Spotlight - Mark Frisinger

Mark Frisinger grew up 10 miles South of Richey near Eastern Bible Camp. He built a sign for the camp that currently sits between Glendive and Richey. Mark's parents were Abe (Abraham) and Sally (Selma). Both Mark's parents farmed all their lives. They were set up on a date in Glendive after his dad had returned from WW2. Abe past away when Mark was 5 years old. Mark is the oldest of 3 siblings. His sister Karen was a Special Education teacher in Glendive for 40 years and is now retired in Three Forks. Mark's brother Guy lives in Helena. Growing up Mark remembers a lesson well learned in his family was to not lie; his dad was known as "Honest Abe". 8 grades of schooling at Fairview Country School was followed by 4 years of high school in Richey; and Billings Automotive Training Center for 1 year. Mark drove truck on and off for 40 years, he has calculated about 4 million miles. As a kid he always liked looking at trucks and thought, "Someday, I'm going to do that." Mark's hobbies are pretty basic he likes to shoot guns, reload, and hunt coyotes. Mark was 21 and his wife was 20 when they were married. Mark quotes his Uncle when offering advice to newlyweds, "Marriage is a good institution, if you are ready for an institution." Mark says he had a good marriage, "There may have been times she might not have wanted to be with me, but I ALWAYS wanted to be with her." Mark's favorite memory with their 2 boys is teaching them to drive. To all grandparents, Mark says to have them first because they are fun! Mark has always wanted to go to Alaska, he likes the idea of living in the wild, off the land and being a hermit. When asked what he likes about MCHC he said lifting and group exercise hour. He also enjoys visiting with staff and teasing Leroy.

When asked where Mark is originally from he responded with a smile, "From my mother!" Which is just the kind of humor Mark uses to keep all of us at MCHC guessing.



August Festivities

Ice Cream Social

- ◆ Wednesday, August 8th
- ◆ 3 pm - 4 pm
- ◆ MCHC Dining Room

Multiple flavors of Dean's Country Fresh Ice Cream.

All are welcome to join us!



CC Clark

- ◆ Wednesday, August 29th
- ◆ 3 pm - 4 pm
- ◆ MCHC Dining Room

Come sing along and tap your toes! You will never hear the same song twice, as he only performs each tune only once a year!

Resident Rights

- | | |
|---------------------------------------|--|
| *Be Treated with Respect | *Manage Your Money |
| *Participate in Activities | *Get Proper Privacy, Property, and Living Arrangements |
| *Be Free from Discrimination | *Spend Time with Visitors |
| *Be Free from Abuse and Neglect | *Get Social Services |
| *Be Free from Restraints | *Leave the Nursing Home |
| *Make Complaints | *Have Protection Against Unfair Transfer or Discharge |
| *Get Proper Medical Care | *Form or Participate in Resident Groups |
| *Have Your Representative Notified | *Have Your Family and Friends Involved |
| *Get Information on Services and Fees | |

To the Fair!



Bingo!

- ◆ Tuesdays and Fridays
 - ◆ 3 pm—4 pm
 - ◆ FREE
- It is all the rage around town, but Bingo has never been too far to be found. Please come and play Bingo at MCHC with the residents!



Resident Birthday Party

- ◆ Friday, August 24th
- ◆ 3 pm - 4 pm
- ◆ MCHC Dining Room

Celebrate a joint party for all the residents who have birthdays in August. A great reason to enjoy some great company & treats.

Resident and Staff Birthdays in August

Amanda Skolrud 3rd



Tina Phillips 4th

Keri Taylor 6th



Rae Murphy 7th

Kathleen Riddle 13th



Kim Brown 16th

Tori Nelson 24th



Tawny Hansen 27th

Leland Keller 30th

Resident Rights Poem

You are unique
 You are important
 You are loved
 You deserve respect
 You can make choices
 You can refuse
 You can be fully informed
 You have dignity
 By: Staff at MCHC
 (Jorey Garsjo)